

LIMITED WARRANTY

Long-Term Protection. Built for Peace of Mind.

Zhejiang Lainuo Building Materials Co., Ltd. (NEXTWOOD) provides this Limited Warranty to the original purchaser of NEXTWOOD products. NEXTWOOD warrants that its WPC products are free from material defects in workmanship and materials under normal residential and commercial use when installed according to official NEXTWOOD installation guidelines.

Warranty Coverage Period

A clear overview of NEXTWOOD warranty periods for the main product technologies used in international outdoor projects.

Product Type	Residential Warranty	Commercial Warranty
ASA Series	30 years	15 years
Co-Extrusion BPC	25 years	10 years
Aluminium + BPC / Solid BPC	10 years	10 years
Hollow BPC	5 years	5 years

Replacement Ratio Schedule

Product Type	Claim Year	Replacement Ratio
ASA (Residential)	1-10 years	100%
ASA (Residential)	11-15 years	80%
ASA (Residential)	16-20 years	60%
ASA (Residential)	21-25 years	40%
ASA (Residential)	26-30 years	20%
ASA (Commercial)	1-7 years	100%
ASA (Commercial)	8-9 years	80%
ASA (Commercial)	10-11 years	60%
ASA (Commercial)	12-13 years	40%
ASA (Commercial)	14-15 years	20%
Co-Extrusion BPC (Residential)	1-10 years	100%
Co-Extrusion BPC (Residential)	11-14 years	80%
Co-Extrusion BPC (Residential)	15-18 years	60%
Co-Extrusion BPC (Residential)	19-22 years	40%
Co-Extrusion BPC (Residential)	23-25 years	20%
Co-Extrusion BPC (Commercial)	1-6 years	100%
Co-Extrusion BPC (Commercial)	7 years	80%
Co-Extrusion BPC (Commercial)	8 years	60%
Co-Extrusion BPC (Commercial)	9 years	40%
Co-Extrusion BPC (Commercial)	10 years	20%

Product Type	Claim Year	Replacement Ratio
Aluminium + BPC / Solid BPC	1-6 years	100%
Aluminium + BPC / Solid BPC	7 years	80%
Aluminium + BPC / Solid BPC	8 years	60%
Aluminium + BPC / Solid BPC	9 years	40%
Aluminium + BPC / Solid BPC	10 years	20%
Hollow BPC	1 year	100%
Hollow BPC	2 years	80%
Hollow BPC	3 years	60%
Hollow BPC	4 years	40%
Hollow BPC	5 years	20%

What Is Covered	Exclusions & Limitations
Structural defects under normal use	Improper installation or failure to follow NEXTWOOD guidelines
Rot and fungal decay	Natural weathering and normal surface aging
Manufacturing defects in eligible materials	Color variation or slight change in product tone
Excessive cracking caused by material failure	Abuse, misuse, impact damage or neglect
Material degradation beyond normal weathering	Labor, removal, reinstallation and freight costs
	Force majeure, ground movement or supporting-structure failure

Warranty Claim Procedure

A concise documentation process helps NEXTWOOD review each warranty request accurately and professionally.

- Contact NEXTWOOD: Notify NEXTWOOD in writing within the required warranty notification period.
- Provide photos and invoice: Share proof of purchase, installation information and clear images of the affected area.
- Warranty review process: NEXTWOOD reviews the submitted information against warranty terms and product conditions.
- Resolution: Confirmed claims are resolved according to the applicable limited warranty and prorated schedule.

Warranty Contact

Email: INFO@NEXTWOOD.COM

Company: Zhejiang Lainuo Building Materials Co., Ltd.

Address: 20TH FLOOR, TIANJIE BUILDING, HUANDONG STREET, ZHUJI CITY, ZHEJIANG PROVINCE, CHINA

Important Legal Notice

This limited warranty gives you specific legal rights which may vary by jurisdiction. NEXTWOOD shall not be responsible for labor costs, freight charges, removal expenses, incidental damages, or consequential damages associated with replacement or installation.